

## CAMPING "LO SCOGLIO"

### **REGULATION SUMMARY**

(This summary does not replace the complete contents of the Camping "Lo Scoglio" Regulation Rev.05 dated 01 May 2017 available in the Management Office)

#### **1. GENERALITY**

- a. The Regulation of the Camping "Lo Scoglio" in Lavagna (GE) is established to ensure to everyone an organized, orderly, peaceful and nice use of the facility. It has a contractual nature between the Company and the customer, therefore, the access and stay in the facility means the complete acceptance of it.
- b. Repeated failure to observe the Regulation and any further Management provisions, leads to the expulsion of the customer from the facility if not reporting to the Public Authorities in the case of major offence.

#### **2. CHECK-IN AND CHECK-OUT**

- a. Guests admission must always be allowed by the Management. On arrival, they have to hand over their personal ID's to the Management Office for Public Security purposes.
- b. With reference to camping pitches, their choice and assignment is due to the Management depending on availabilities and its needs, taking in account Guests' requests.
- c. Camping pitches check-out has to be by 10:00 a.m. and check-in time is not before 11:00 a.m. except differently agreed with the Management.

#### **3. MOTOR VEHICLES**

- a. It is forbidden to enter and move around the facility with any motor vehicles, scooter included.
- b. Stuff movement within the facility will be done through the use of appropriate carts provided by the Camping, taking care of bring them back in their storage area right after the end of their usage.
- c. The Management makes available to its Guests appropriate unattended areas where they can park their cars and scooters. Urging to park vehicles inside marked spaces, take note that the number of available parking slots (max. 110), even though fails to meet the need of all the facility pitches, is in compliance with the Regional Regulation. On arrival, a car pass will be provided to each Guest and it has to be displayed inside the car during the parking period in the above-mentioned unattended areas. The car pass gives the possibility to park in the unattended areas, limited to the availability of parking spots.

#### **4. DOGS AND PETS**

Guests' dogs have to be kept on leash when inside the facility and must be lead outside the camping site for their physiological needs. Any possible solid dejection inside the facility must be collected with the appropriate tools (shovel and bag) while any possible liquid dejections must be washed out with plenty of water.

#### **5. FIRES**

It is forbidden to light fires. It is forbidden to use charcoal or wood-burning barbecue, that means any kind of open flame cooking tools. The Management allows the use of little mobile gas barbecues, that means flame controlled commercial cooking tools, built in accordance with the current legislation. On particularly windy days, the use of barbecue is forbidden.

#### **6. RECEPTION AND REGISTER**

The daily opening schedule for the Reception and the cash desk is from 9 a.m. to 13 a.m. and from 4 p.m. to 7 p.m. Visa, Maestro, Mastercard credit cards and ATM are accepted.

## **7. CLEANLINESS**

- a. Guests have to separate waste according to the booklet available in the Management Office and they have to dispose it in the appropriate containers placed outside the campsite.
- b. It is forbidden to dump garbage and bottles in the waste baskets located in restrooms and in the Bar dehors.
- c. We invite our kind Guests to leave toilets and sinks clean. It is not allowed to access toilets during their cleanings and with pets.

## **8. DOCTOR – INFECTIOUS DISEASES**

The telephone numbers of medical and emergency services are displayed on the notice board near to the Reception. Management has to be warned about any infectious disease.

## **9. ITEMS LIABILITY**

- a. The Camping Management is not liable for stolen valuables not in advance delivered to the Management, as each Guest has to take care of his own items.
- b. The Management is not liable also for damages resulting from force majeure events and from natural events, such as those atmospheric, natural disasters, epidemics, diseases, fallen trees or branches or whatever relative to the nature of plants, wind gusts.  
The Management is not liable for theft or for any kind of damage, also due to third parties, to cars, motor vehicles and anything else admitted in the unattended parking area and in the whole facility area.

## **10. SILENCE AND ORDER INSIDE THE CAMPSITE – WATCHMEN AUTHORITY**

- a. In the time intervals 14:00/15:30 and 24:00/7:30, it is forbidden any kind of noise which could bother our Guests, talking loud included. The use of radio, television and musical instruments is allowed with extreme moderation and, of course, in full compliance with silence time. Except for particular needs evaluated by the Management on a case-by-case basis, the check-in can not be before 8:30 a.m. and beyond 22 p.m.
- b. The watchmen appointed by the Management is required to enforce the Regulation against anyone. Each customer in the act of accepting hospitality in the Campsite, also accept contractually to submit himself to the authority of such personnel, who is in any case obliged to always respect the laws of the Italian Republic and the principles commonly accepted by our courtesy culture and good manners.
- c. The entertainment activities organized by the Management could extend beyond 24 a.m.

## **11. FARES**

The fares are day-to-day (per night), whatever the check-in is. If the stay of the pitch holder's Guest exceeds 4 (four) hours, it must be paid the equivalent daily fare required by the Management and shown in the price table at the Reception. In case of Guests' overnight, the holder of the pitch must preventively advise the Reception in order to allow the communication of Guests data to the Police authority.

## **12. ELECTRICAL CONNECTION AND OTHER INFO**

- a) It is allowed the electrical connection in the pitches to the switchboards of the Campsite which provide single-phase electricity, 220 Volt with power limited to 2A, by using industrial plugs and flexible wires with ground conductor, such as H07 RN-F or equivalent, with conductors cross-sections of 2,5 mm<sup>2</sup>.
- b) It is forbidden to connect to the switchboards with more than one plug per pitch, open its panels, tamper or modify the switchboards. This means the immediate expulsion from the Campsite.
- c) It is compulsory to keep an emergency battery lamp in case of power outage.

d) It is forbidden to keep in the pitch gas liquid cylinders in a quantity exceeding 25 kg.

### **13. SAFETY INSTRUCTIONS**

- a) Each Guest is required to check in the facility security plan exposed at the Management Office and along the main access and exodus routes, the location of his pitch, the escape routes, the fire-fighting means available, the collection points as well as the behaviours to be kept in case of emergency.
- b) Near his own pitch each Guest is required to leave cleared of cumbersome materials the main access routes for emergency vehicles and the escape routes.
- c) In case of emergency advise the Management, or the night watchman, through the intercom stations or mobile phone, stating the nature of the emergency and the area concerned.